

Extraordinary People

... personalized care

No matter how people feel when they enter our hospital, Shawneen strives to make them feel better. The Steamboat Springs native always has a smile to go along with her calming, reassuring manner.

Obtaining information for an accurate electronic health record may be her primary responsibility, but her true goal is to transform an anxious person into an informed patient.

Shawneen says, "Some people are nervous or just not sure, especially if they've never been to our hospital. I answer any questions and coordinate with departments to make sure our patients get their tests and services. I like helping people and being there for them."

A black and white portrait of Shawneen Bettger, a woman with blonde, wavy hair and glasses, wearing a dark button-down shirt. She is smiling and looking slightly to the right of the camera.

Shawneen Bettger
Patient Access Representative

www.yvmc.org/people

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YAMPA VALLEY
MEDICAL CENTER