

Extraordinary People

... personalized care

Jaki's friendly smile greets patients and visitors as they approach the Information Desk or Admissions. When answering questions or putting visitors in touch with loved ones in the hospital, she makes each person feel welcome and comfortable.

Her role also includes admitting patients and supporting other departments. From Jaki's central communications hub, she has observed the care delivered at YVMC and is constantly impressed.

Jaki says, "Our team offers such respectful, personal care. We are all so fortunate to have these quality medical services here instead of having to drive to Denver. YVMC truly is a hometown hospital with world-class care."



Jaki Oakland
*Guest Relations and
Patient Access Representative*

www.yvmc.org/people

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YAMPA VALLEY
MEDICAL CENTER