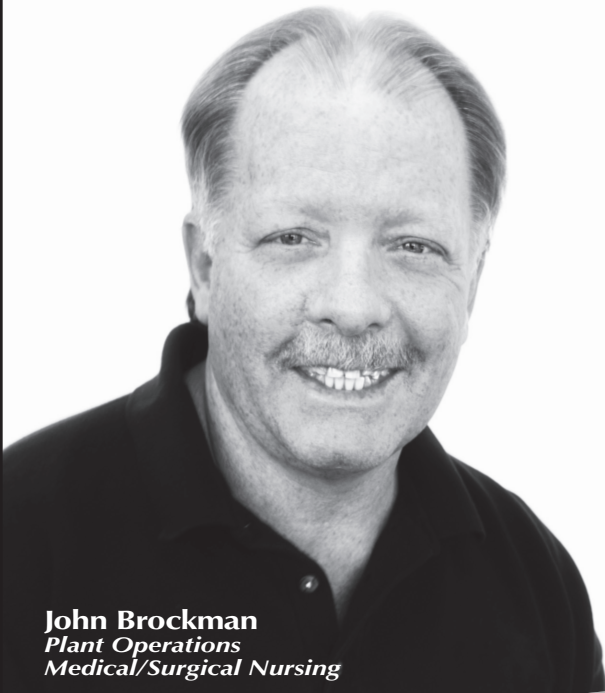


Extraordinary People



John Brockman
Plant Operations
Medical/Surgical Nursing

... personalized care

John pulls double duty at YVMC. He spends the bulk of his work hours in Plant Operations working alongside the 'building doctors' who keep the hospital up and running.

When he isn't on duty making sure the facility and the equipment inside of it are operating correctly, he devotes his time to keeping patients safe. John picks up extra shifts delivering patient care as a nursing aide. John has a reputation for going to great lengths to special order his patients' favorite foods.

John says, "I get the best feeling when I make patients feel special. Over and over again, I get stopped by people in the community who want to tell me how wonderful their treatment was at YVMC. It makes me feel good to work in a place that people brag about."