

Extraordinary People

... personalized care



Melonie Juel
Patient Billing Representative

"Melonie: Thank you so much for helping me with all my accounts. It's comforting to me that your kindness and understanding gives me peace." – A grateful patient

Hospital bills and insurance claims can get complicated. Nobody knows the lingo and process better than Melonie, a true "people person." She expedites insurance payment, appeals denied claims, sets up payment plans and does client billing for local employers who use YampaWorks.

Melonie says, "People really appreciate it when we explain their bills and work with their insurance companies. I can resolve many issues in a day, but I recently spent a year on an auto accident case. That patient ended up with no out-of-pocket expense."