

Extraordinary People

... personalized care



Mona Kent, EMT
Emergency Department Tech

Mona has the daunting task of being the “hub” of the Emergency Department, which she manages effortlessly. Prioritizing multiple clinical and clerical responsibilities, she ensures that our patients receive excellent care and service.

She effectively uses a combination of people, computer and phone skills to facilitate communications among patients, physicians and nurses.

Mona says, “We’re a regional center, and people count on us to have a strong emergency department. The doctors and nurses are fabulous. Our team recognizes critical situations quickly and provides excellent care in a positive environment. Every patient is a person, not a number.”