

Extraordinary People

... personalized care

When patients need help paying their hospital bills, they turn to Kris and Yagé. Our skilled, compassionate financial counselors set up payment plans and help people qualify for appropriate government or hospital-based assistance programs.

"They genuinely care about our patients and want to help make hospital bills more manageable," Senior Director of Revenue Cycle Mike Nelson says. "In 2009, they arranged for YVMC to provide \$3.7 million in charity care."

Kris and Yagé say, "In these difficult economic times YVMC's financial assistance programs are a big plus for our patients. We value the opportunity to help patients and families make their health a top priority."



Yagé Varela

Kris Seybold
Patient Financial Counselors